

Brochure: <https://online.flippingbook.com/view/727931/16/>

Registration: <https://pollingroup.com/rhine-river-registration/>

Rate Comparison (including taxes and gratuities)
(as of October 27, 2019)

Cabin Categories	Description	SQ Feet	Pollin Group Rates	AmaWaterways Per Person Rates		PollinGroup Average Savings	
			Sail Date	Week Prior	Week After	Per Person	Per Cabin
			05/03/20	04/26/20	05/10/20		
E 4	Fixed Window	160	\$2,503	\$3,540	\$3,740	\$1,137	\$2,274
D 8	Fixed Window	160	\$2,683	\$3,839	\$4,039	\$1,256	\$2,512
CB 4	French Balcony - Sold Out	155	\$2,925	\$4,239	\$4,439	\$1,414	\$2,828
CA 14	French Balcony	170	\$3,106	\$4,539	\$4,739	\$1,533	\$3,066
BB 15	French & Outside Balcony	210	\$3,408	\$5,039	\$5,239	\$1,731	\$3,462
BA 12	French & Outside Balcony	210	\$3,529	\$5,239	\$5,439	\$1,810	\$3,620
AB 10	French & Outside Balcony	235	\$3,649	\$5,439	\$5,639	\$1,890	\$3,780
AA 8	French & Outside Balcony	235	\$3,770	\$5,639	\$5,839	\$1,969	\$3,938
S 4	Suites - Sold Out						
Contact	Mary Davis						
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Rhine River Cruise _ Excursions

Pre-Cruise Excursions

AmaWaterways has provided the tentative schedule for PreCruises Hotel Packages, which includes the following excursions. The timeline below is based 2019 schedule and subject to change for the tours for the 2-days Pre-Cruise. **The cost of these excursions is included in the Rhine River Cruise Brochure.**

Pre-Hotel: 2 Days

May 2: Arrive in Amsterdam
Optional Meet/Greet transfer to Hotel by AmaWaterways is \$30 per person. <i>Noting - there are cheaper shuttles services.</i>
Guests can drop luggage off at hotel; return at 3:00 p.m. for check-in
Guests tour city on their own.
May 3: Zaanse Schans Tour
09:15 a.m. Buses & Guides ready at the NH Krasnapolsky
09:30 a.m, Depart from Hotel in Amsterdam
10:00 a.m. Visit Zaanse Schans
10:45 a.m. Free time
1:00 p.m. Depart for Amsterdam
1:30 p.m. Arrive back at hotel in Amsterdam
May 4: Canal Cruise - Embarkation
10:00 a.m. Guides arrive at hotel
10:15 a.m. Depart from Hotel in Amsterdam for canal cruise
10:30 a.m. Canal Cruise - 1 hr 30 mins
12:00 p.m. Canal Cruise ends Guides to walk guests back to ship
12:15 p.m. Arrive at Amawaterways ship

Pre-Hotel: 1 Day

May 3: Arrive in Amsterdam
Optional Meet/Greet transfer to Hotel by AmaWaterways is \$30 per person. <i>Noting - there are cheaper shuttles services.</i>
Guests can drop luggage off at hotel; return at 3:00 p.m. for check-in
Guests tour city on their own.
May 4: Canal Cruise - Embarkation
10:00 a.m. Guides arrive at hotel
10:15 a.m. Depart from Hotel in Amsterdam for canal cruise
10:30 a.m. Canal Cruise - 1 hr 30 mins
12:00 p.m. Canal Cruise ends Guides to walk guests back to ship
12:15 p.m. Arrive at Amawaterways ship

Rhine River Cruise _ Excursions

Additional Amsterdam Excursions

In January, 2020, PollinGroup will conduct an interest survey of all guests to arrange group tours of the following historical and cultural sites in Amsterdam

- * Anne Frank Haus
- * Canal Tour (for those who did not purchase pre-hotel package)
- * Heineken Experience
- * Rembrandt House
- * VanGogh Museum

The group rates for each of these excursions will be shared with all guests.

Cruise Excursions

All excursions during the cruise, from May 4 - 10, which are indicated in the Cruise Brochure are included in the cruise fare.

Post Cruise Considerations

The ship will arrive in Basel, Switzerland at 5:00 a.m. on May 11, 2020. The transfer by Motorcoach to either Zurich or Lucerne, Switzerland, is included in the cruise fare.

Guests may depart as early as 5:30 a.m. and until 9:00 a.m.

PollinGroup will have 6 motor-coach busses to take guests to either Zurich or Lucerne Switzerland. The transfers from Buses will be departing at various times for those traveling to Zurich for return flights. For those traveling to Lucerne, the buses will depart around 9 a.m.

All final bus schedules will be worked out once we have all guests' airfare and post-cruise plans. PollinGroup will assist guests with the following for post-cruise options:

- Lucerne

Day trip to Jungfrau - Top of Europe

<https://www.jungfrau.ch/en-gb/jungfrau-joch-top-of-europe/>

- * Mt. Pilatus
- * Lake Lucerne Cruise
- * Chapel Bridge
- * Museums

- Zurich

- * Travel to Fussen, Germany and Munich by train, departure flight out of Munich
- * Fussen - Neuschwanstein Castle of King Ludwig, from which Walt Disney designed the Magic Kingdom castle.

<https://www.neuschwanstein.de/englisch/tourist/index.htm>

- **Florence and Rome**, departure flight out of Rome



AIR BOOKING FORM

Flight Information: Indicate Airfare dates/airport below

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Guest: (First name)	(Middle name)	(Last name)	Gender	DOB
Guest: (First name)	(Middle name)	(Last name)	Gender	DOB
Guest: (First name)	(Middle name)	(Last name)	Gender	DOB
Guest: (First name)	(Middle name)	(Last name)	Gender	DOB

Names provided above must be as they appear on valid passport or penalties will apply

Please email booking form to Mary Davis at mdavis@pollingroup.com

Denise Jordan, PollinGroup Sr. Sales Coordinator, will be contacting you to confirm receipt and your flight information.

TERMS & CONDITIONS:

- Passport and Visas: A valid passport is required for each participant. Passports must be valid for at least six (6) months from the date of return to your home country (Please visit Transportation Security Administration TSA at www.tsa.gov for the latest in travel requirements). For travel to Africa, a valid passport with 8 open/non-stamped pages is required.
- Obtaining required visas and any other required travel documentation, and assuring these are complete and correct in all ways, is the sole responsibility of each participant. We are not in a position to obtain or verify the accuracy or completeness of any participant's visa or other required documentation and shall not be responsible or liable for delay or missed portion of any part of the itinerary or other problems resulting from the participant lacking the appropriate travel documentation. Children ages 18 and under traveling to Africa will also need a certified copy of birth their birth certificate. Please ask for details.
- Please refer to our website for a complete copy of our terms and conditions. www.amawaterways.com/terms-conditions

By entering my name below in this document, I agree that all information provided herein was taken from valid copies of passport/s and are accurate. I recognize that if names provided above are not as per passport, change fees, including any fare difference will be assessed at the sole responsibility of the traveler or authorized travel agent partner.

Authorized Name

Date

Flights to Amsterdam from:

Departure City/State _____

Departure Airport _____ Departure Airport Code _____

Date of Departure _____ Date of Arrival in Amsterdam _____

Return Flights to United States

Return Flights to

Arrival US City _____

Arrival Airport _____ Departure Airport Code _____

Date: of return _____ Date of Arrival in Amsterdam _____

Internet

High-speed Internet service is available free of charge as part of the in-stateroom "Entertainment-On-Demand." Additionally, AmaWaterways offers complimentary Wi-Fi throughout the ship.

Excursions

A sightseeing tour is included in each city or town we will visit, along with free time to explore the city according to your own interests.

- * The sightseeing tours can take place on foot, via motor coach, or a combination of the two.
- * Each tour is led by a qualified, licensed English-speaking local guide or your Cruise Manager. In addition to the Gentle and Active Walkers groups for some excursions, there may be offered as some ports of call, a "Late Starter" option for guests who wish to sleep in but do not want to miss key tour highlights.
- * For those guests interested in exploring Europe from an exciting new perspective, Amawaterways offer guided bicycle and hiking tours in select cities.
- * In the event of water level problems on certain stretches of the river, it may be necessary to operate part of the itinerary by motor coach or to alter the daily program as determined by the ship's Captain.

During shore excursions, the ship provides a sophisticated audio headset system that allows guests to comfortably listen to their tour guide while taking photos or admiring some of Europe's hidden gems.

Dress Code

Comfortable "Country Club Casual" is the recommended attire for daytime, and to pack something a little dressier for the Captain's night/Farewell Dinner, similar to how one would dress to dine at a nice restaurant.

Comfortable shoes are recommended for excursions and workout clothing if you plan to take part in any wellness activities, active tours or use the onboard gym.



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Dining

All meals on board the ships are included in the cruise price. Meals are served in the main dining room, located on the lower Piano Deck.

All meals are skillfully prepared by European chefs and consist of Continental cuisine made with fresh, locally sourced ingredients whenever possible. Breakfast is buffet-style with selections available from the menu as well. Lunch is also buffet-style with salads, soups and a selection of hot buffet items, hot entrees and desserts. Dinner is a multi-course meal with a choice of delicious entrees, including a vegetarian option.

All ships have an open seating policy in the main restaurant to ensure you have the opportunity to meet your fellow travelers. Reservations for our specialty tasting menu at The Chef's Table Restaurant can be made once you are on board the ship. Our Receptionist can assist you with any dining questions.

Food allergies and/or restrictions

Please advise PollinGroup directly to advise if you have any dietary restrictions or allergies prior to embarkation. In most cases, we will do our best to accommodate special dietary requests and food allergies, but with one exception: Kosher. This diet has specific rules regarding food and its preparation and the shipboard environment does have limitations that prevent us from being able to adequately cater to this dietary need. Please note, though we can provide options to accommodate food allergies and sensitivities, we cannot guarantee there will not be any cross-contamination.

Beverages

Sparkling wine and juices at breakfast; beer, soft drinks and unlimited wines are offered at lunch and dinner (new selections daily); a Sip & Sail cocktail hour will be offered from 4:00 p.m. to 5:00 p.m. each day with complimentary wine, beer and spirits; plus, gourmet coffee, tea and bottled water 24/7.

Elevator

Elevators are available on board in the middle of the cabins areas, reaching the two highest passenger decks, reception area and restaurant, but does not reach the lowest passenger deck or the Sun Deck.

Embarkation

Official embarkation time is 3 p.m. for all ships. This allows the staff to prepare your stateroom and have the ship ready for the next departure. If you arrive earlier, you may check your luggage on board, and then explore the embarkation port city. Please refer to your travel documents for specific instructions on where to embark and your official embarkation time.



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Disembarkation

Official disembarkation time is 9 a.m. You may disembark earlier if the ship is moored in the location you are disembarking in, and you may disembark later providing you have vacated your stateroom and checked out before 9 a.m. If you have purchased transfers with AmaWaterways, please refer to your documents for disembarkation instructions.

Reception Desk

The ship's reception desk is open 24 hours a day. Should you need any assistance, please call from your stateroom by dialing 9, or pay them a visit.

Gratuities

Gratuities are included in your cruise fare. You may choose to tip additionally, at your discretion for exceptional service.

Smoking

Smoking is not permitted anywhere inside any of the ships. Smoking is only permitted on the Aft of the Sun Deck. For the safety and comfort of all passengers on board, your cooperation in observing the no-smoking policy is greatly appreciated.

Amenities

Stateroom and suite appointments include white-on-white plush bedding, cotton bathrobes and slippers, high-quality bath and body products, hair dryer, safe and bottled water replenished daily. Suites include added enhancements, such as larger sitting areas and expansive bathrooms with both a shower and bathtub. Entertainment-On-Demand center in all staterooms and suites with complimentary high-speed internet access, movies, extensive music library and English language TV stations.

Beauty Salons/Spa

Various beauty and hair treatments as well as massages are available on board. Please inquire at the reception desk for a list of services and to schedule an appointment.



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Entertainment-On-Demand Center

Entertainment-On-Demand center is available in all staterooms and suites with complimentary high-speed internet access, movies, extensive music library and English language TV stations. It's all available on your flat-panel TV, and it's completely free of charge. Please note that television reception is via satellite, therefore depending on location, reception may be temporarily restricted or unclear.

Gift Shops

The ship has an onboard gift shop that sells accessories, souvenirs, gifts, and a limited selection of personal and toiletry items. Opening hours vary according to itinerary.

Phones

Each stateroom has its own telephone, along with instructions for use. Phones may be used to call from stateroom to stateroom and ship to shore. Since the telephone system functions via GSM, there may be times, depending on location, when service is unavailable. Any charges for calls will be billed to your shipboard account. Please inquire at the reception desk for rates.

Air Conditioning

All staterooms are equipped with individual climate control. If you have any questions regarding your stateroom's temperature control, please refer to the instructions or check with the reception desk.

Adapter

Electricity on board all ships is 220v, with 2-pin power outlets. You will need an adapter, and/or converter depending on which electrical appliances you bring with you.

Fitness Center

All of our ships have a fitness room with a selection of exercise equipment. Hours of operation vary according to the ship. There is no attendant on duty and therefore, without limitation, AmaWaterways and its affiliates are not responsible for any injuries sustained during the use of the fitness room.

Pool/Hot Tub

The ship is equipped with a whirlpool or heated swimming pool, perfect for a refreshing dip.

Laundry Service

Laundry services are available on board for a fee. Price lists are available in your stateroom. Please note that clothes cannot be dry cleaned on board.



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Medical Services

There are no medical facilities on board. However medical services are readily available and called from shore if required.

Bicycles

Each ship has a limited number of bicycles and helmets available for use when the ship is docked and can be signed out for independent use. Most sailings will also offer a choice of bicycle lead excursions with a tour guide and these can be reserved once you are on board. Use of the bicycles is at your own risk. Therefore, without limitation, AmaWaterways and all of its affiliates are not responsible for any injuries sustained during their use.

Payments

All onboard charges will be in Euros. Payable with cash (Euros) and credit card. Pre-paid charge cards are not accepted.

Tethering or “Double Docking”

River ships all share docking ports in Europe. Throughout your cruise it is likely the ship will be docked next to one or two other river ships. During this time, your view from your stateroom may temporarily be obscured by a neighboring ship. It is important to note that in these cases, disembarkation/embarkation may include walking through the adjacent ship(s) lobby or Sun Deck to reach the shore.

River Water Levels

Most cruises sail ahead with no interruptions on the river. However, Mother Nature occasionally presents us with unexpectedly high or low water levels outside of our control. We are committed to our guests' satisfaction and are always prepared to make any necessary modifications during these unforeseen events to provide you with a memorable experience. Modifications may include temporary hotel accommodations and additional bus rides to cities in which the ship cannot sail.



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